

WE HAVE TRUST IN OUR CUSTOMERS THAT THE SAFETY POLICIES WILL BE FOLLOWED. AAG STAFF WILL NOT ACT AS MONITORS OR ENFORCERS.

COVID-19 SELF SCREENING QUESTION

- ▷ Students & spectators should not attend if you answer "YES" to any of the following questions:
 - ▷ Do you or anyone in your home have a fever of 100.4 or higher?
 - ▷ Do you or anyone in your home have a cough, shortness of breath, sore throat, chills, muscle pain, or a new loss of taste or smell?
 - ▷ Have you or anyone in your home been in contact with someone who tested positive for COVID 19 in the last 2 weeks?
 - ▷ Have you thrown up or had diarrhea in the past 24 hours?

CHECK IN PROCEDURES

- ▷ Drop off should be done car-pool style when possible and for members of AAG's Team Program should be done car-pool style.
- ▷ Classes, Events & Parties please use the main entrance and Team please use the entrance towards the back of the building.
- ▷ Masks are required for all individuals ages 5 years and older
- ▷ For participation safety masks will not be required when actively participating in skill training during classes, practice, camps and events.
- ▷ Masks are optional for children ages 4 years and younger.

DAILY HEALTH & SAFETY MEASURES

- ▷ Masks are required for all individuals 5 yrs & older
- ▷ Classes/Groups will socially distant from others whenever possible.
- ▷ Students should only bring what they need for the class, practice or events.
- ▷ Hand sanitizer is available throughout the facility for use.
- ▷ Equipment is cleaned & disinfected.
- ▷ All high touch points (including bathrooms) will be disinfected often.
- ▷ Established safety protocol for COVID-19 (or other illness) is suspected in a student or staff member.

WHO IS CONSIDERED FULLY VACCINATED?

- ▷ People are considered fully vaccinated for COVID-19 ≥ 2 weeks after they have received the second dose in a 2-dose series (Pfizer-BioNTech or Moderna), or ≥ 2 weeks after they have received a single-dose vaccine (Johnson and Johnson [J&J]/Janssen).
- ▷ AAG will be maintaining records of staff members who are fully vaccinated.

LOBBY & VIEWING AREA

- ▷ Reduced tables and chairs in the lobby (all 6ft apart)
- ▷ No food or drink in the lobby (Keep those masks on!)
- ▷ All toys and shared objects were removed from the lobby.
- ▷ Please socially distance.
- ▷ Masked required viewing area is available first come first serve during class times.

COVID-19 EXPOSURE

- ▷ If unvaccinated individuals have experienced significant exposure to COVID-19 they cannot return for 10 days.
- ▷ Fully vaccinated individuals will not be required to quarantine unless experiencing symptoms of COVID-19
- ▷ If anyone in your home has been asked to quarantine due to COVID-19 (even if the student was not placed in quarantine) the student or staff member cannot return to the gym until all members of your household are no longer under quarantine.

COVID-19 DIAGNOSES

- ▷ If a student or coach tests positive or has a pending presumed positive test for COVID-19 we will need a doctor's note stating a safe to return date.

ILLNESS OR SYMPTOMS WHILE ATTENDING AAG

- ▷ If a student or staff member is present at the gym and begins to exhibit symptoms of any contagious illness the student or staff member will be immediately isolated, and if needed a parent/guardian will be called to pick their student up.

REPORTING COVID-19 EXPOSURE OR DIAGNOSE

- ▷ If your child has become ill, exposed or diagnosed with COVID-19 please contact us immediately:
 - ▷ Classes, Events and Parties, call our front office at 314-426-2496, opt 1 or email us at info@aag-stl.com
 - ▷ Team, please call our office at 314-426-2496, opt 2 or email team@aag-stl.com
- ▷ If communication or notification is required to other customers, your personal information will remain confidential.

SAFETY IS IMPORTANT-CONTACT US IF YOU HAVE CONCERNS!

AAG'S POLICIES HAVE BEEN ESTABLISHED TO BEST PROTECT OUR CUSTOMERS AND THE BUSINESS, PLEASE ACKNOWLEDGE WE ARE UNABLE TO MAKE EXCEPTIONS.

COVID-19 CLASS ACCOUNT POLICIES

- ▷ General COVID-19 Safety Concerns:
 - ▷ AAG's regular cancellation policy is used: AAG requires a 30 day written cancellation notice and it must be received by the 1st of the month to inform us that the upcoming month will be your child's last month in classes at AAG.
- ▷ Missed Attendance Due to COVID-19:
 - ▷ If your child will be absent due to COVID 19 symptoms or potential exposure makeup classes will be arranged for your child. No cash refunds, credit card refunds or account credits will be issued.
- ▷ COVID-19 Business Closure:
 - ▷ No refunds or credits on tuition will be issued for the remainder of any month during which the gym is forced to close due to COVID-19, however make up tokens will be applied to your account for any missed classes. (Make up tokens can be redeemed only if currently enrolled in classes, they cannot be used for credits towards class or during a period of non enrollment.)
 - ▷ If the following month's tuition has been processed, a credit will be issued for any weeks that we remain shut down. Refunds will not be issued and credits must be used within 6 months of AAG re-opening. Credits can be used for any programming at AAG.
 - ▷ Should the shut down continue into multiple months, AAG will provide tuition options via email.

COVID-19 TEAM ACCOUNT POLICIES

- ▷ General COVID-19 Safety Concerns:
 - ▷ AAG's regular team cancellation policy will be followed, which can be found in the Team Handbook.
- ▷ Missed Attendance Due to COVID-19:
 - ▷ If your child will be absent due to COVID 19 symptoms, or potential exposure your child will be given the opportunity to participate in our virtual workouts. No credits, refunds or tuition holds will be issued for the developmental or competitive team.
- ▷ COVID-19 Business Closure
 - ▷ No refunds or credits on tuition will be issued for the remainder of any month during which the gym is forced to close due to COVID-19.
 - ▷ Should shut down extend into another month the gym will process tuition with a 50% reduction and provide virtual workouts. If practice is able to resume during that month no additional tuition will be collected.
 - ▷ Should the shut down be continued into multiple months a tuition option will be given via email and a new financial commitment will be required prior to AAG processing any tuition payments.

COVID-19 EVENT ACCOUNT POLICIES

- ▷ General COVID-19 Safety Concerns:
 - ▷ AAG's regular cancellation policy is used: Your payment holds your child's spot and is not refundable/transferable after 48 hours prior to the start of the event. If cancelled 48 hours prior to the event a credit will be issued to your account to be used within one year from the date of cancellation. No refunds will be issued via the original payment method. (AAG's camp policy is different, but not currently running at this time.)
- ▷ Missed Attendance Due to COVID-19:
 - ▷ If your child will be absent due to COVID 19 symptoms or potential exposure Only gym account credits will be issued (with 3 month expiration date), no cash or credit card refunds.
- ▷ COVID-19 Business Closure:
 - ▷ If an event is cancelled due to a COVID-19 shut down, a credit will be issued for the event. Refunds will not be issued and credits must be used within 6 months of AAG re-opening. Credits can be used for any programming at AAG.

COVID-19 PARTY ACCOUNT POLICIES

- ▷ General COVID-19 Safety Concerns:
 - ▷ AAG's regular cancellation policy is used: Payment is due in full at the time of sign-up in order to reserve your party time slot. Refunds are available up until 1 week prior to the date of your party.
- ▷ Missed Attendance Due to COVID-19:
 - ▷ If your child's party needs to be rescheduled due to COVID 19 symptoms or potential exposure, we are happy to reschedule your party for a later date, all parties must be rescheduled within 3 months of cancellation. No refunds or account credits will be issued for a cancelled birthday party.
- ▷ COVID-19 Business Closure:
 - ▷ If your party is cancelled due to a COVID-19 shut down, a credit will be issued for your party. Refunds will not be issued and credits must be used within 12 months of AAG re-opening. Credits can be used for any programming at AAG.

This Document is as Fluid as the Situation Everything about the disease, it's spread, governmental guidelines, social responses, the needs of our families, and the financial environment have been in constant flux. Our plan and procedures for how we address all of these things must be adaptable, purposeful, based in science, according to the regulations put forth by state and federal governments, and effective. In order to be all of those things we cannot be afraid to constantly evaluate our policies and procedures, seek out new & sound information, and adjust our responses accordingly. AAG will alter any and all of these procedures and policies as needed to fulfill these goals.